



GENERAL FREIGHT TARIFF 100
TERMS & CONDITIONS
EFFECTIVE: December 03, 2018



These Terms & Conditions apply to shipments moving within both the Remco & All Type Transport Systems
All Terms & Conditions are subject to change without notice

All interline shipments are subject to interline carrier's rules and regulations

Charges will be applied with or without prior courtesy notification

100.001 – CUBE (DENSITY)

All rates are subject to **10** pounds per cubic foot (pcf) unless otherwise specified. Cubic weight calculation = Length (in) x Width (in) x Height (in) ÷ **1728 x 10**. If this amount is greater than the actual weight of the shipment, then the dimensional weight will be applied for calculating the freight charges.

If the bill of lading states "do not stack" or it is **impractical** to load other freight on top of the shipment, the height of **8 ft (96")** will apply.

Impractical:

- a. More than **72"** in height.
- b. Any item that is identified as "**FRAGILE**".
- c. There is no flat top or items not evenly piled at the top of the pallet which will prevent stacking.
- d. Pallets with electronic products, such as TVs.
- e. Freight and packaging not strong enough to hold up to **400 lbs** on top.
- f. Freight packed in plastic containers that are not stackable totes or bins.

Packaging:

- a. Any pallet marked "**Do not top load**", "**Do not stack**" or similar wording.
- a. Minimum packaging as per NMFC-100 Series.
- b. Any inadequately packed shipment will be shipped at "**Owners Risk**". If the weight of the shipment is not indicated, at the sole discretion of the carrier, a minimum weight of **40 lbs** per carton will be used as an assumed weight. For pallets, a minimum weight of **800 lbs** per pallet will be used as an assumed weight up to and including **72"** in height.
- c. Pallets that are higher than **72"** will be automatically charged as **96"** high.
- d. Unless already specified in the customer's agreement, the maximum pallet weight will be **1,500 lbs** when a TAILGATE is required. A new pallet must be created for weight in excess of this limit.
- e. Shipments with pallet dimensions exceeding **40" X 48"** up to **56"** in length or width (oversize) will be charged at **1.5 times** the customer's rate.
 - o Shipments or any part of a shipment that exceeds **56"** in length up to and including **120" (10 feet)**, (excluding rolls of fabric), with a width of less than **40"**, (long freight), will be cubed at actual width, actual length and at a height of **96"**. These shipments will have a handling charge of **\$75.00** per oversized item and will be added to the customer's invoice. **A quote must be obtained from rates@remco.ca for shipments including items longer than 10 feet (120 inches), prior to shipping.**

Customer's initials: _____

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TRANSPORTATION
All Type Transport (Jerry Cohen Forwarders Ltd.)

G.O.H.

5203 Rue Fairway, Lachine, Quebec H8T 3K8 Main (514) 737-1900 Main fax (514) 635-1047 Disp. fax (514) 635-1048
5101 Orbitor Drive, Mississauga, Ontario L4W 5R8 Admin (905) 455-1500 Fax (905) 455-3470
3 Blair Drive, Brampton, Ontario L6T 2H4 DISP (905) 455-4269 Disp. Fax (905) 455-1373 Adm. fax (905) 455-2769
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100.001 – CUBE (DENSITY) - continued

- Dimensional sequence: unless otherwise stated, all calculations are based on specified dimensions in the order length, width, height.
- Remco reserves the right to refuse any pick up of shipment(s) deemed insufficiently packaged to withstand the rigors of transport.

100.002 – LINEAR FOOT RULE

1. 1000 pounds per linear foot for shipments occupying more than 10 feet of trailer space. When the freight occupies more than 10 feet of trailer space (or is packaged in such a way that other freight cannot be loaded on top of or on either side of it), the billable weight will be calculated at 1000 lbs per linear foot.
2. Shipments moving to and from the province of Newfoundland / Labrador will be cubed at 15 pcf up to 10 linear feet of trailer space. Shipments in excess of 10 linear feet of trailer space will be subject to a cube restriction of 1,000 lbs per linear foot.

100.003 – SHIPMENT IDENTIFICATION

- All shipments must be clearly identified. Any shipment not clearly identified will be re-labeled by Remco and a \$5.00 charge for every unit of the shipment (shipment unit of measure, cartons, sets, pallets, etc.) will be applied.

100.004 – C.O.D. and CASH COLLECT SHIPMENTS

1. C.O.D. shipments will be charged at **1%** of the C.O.D. amount collected, with a minimum charge of **\$25.00** and up to a maximum of **\$250.00**; this applies to shipments serviced by Remco directly.
2. C.O.D. or Cash Collect shipments to eastern and western Canada, or any point that is not in Remco's service points list, will not be accepted. All such shipments must travel pre-paid without exception.

100.005 – PRIVATE RESIDENCE PICK-UP AND OR DELIVERY

1. This surcharge is applied when the shipment is picked up or delivered to a private residential property, whether the property operates as a business or not.
2. This surcharge is calculated based on the billing weight.
3. For shipments moving between and within the Remco direct delivery zones within the provinces of Ontario and Quebec:
 - a. **\$5.00** per 100 pounds with a minimum charge of **\$50.00** and a maximum of **\$150.00** per shipment.
4. For shipments to and/or from points that are outside the direct service points in Quebec & Ontario as listed on the service guide, please contact **rates@remco.ca** for the additional charges.

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100.006 – NO PICK-UPS

1. A "No Pick-up" charge of **\$55.00** will be applied to any shipment with actual weight of less than 10,000 lbs and is cancelled within 2 hours of ready time.
2. Shipments exceeding 10,000 lbs will be assessed a charge of **\$100.00**.

100.007 – ATTEMPTED PICKUP CHARGE

1. Shipments with actual weight of less than 10,000 lbs **\$55.00.**
2. Shipments with actual weight of more than 10,000 lbs **\$100.00.**

This charge is applied when we have attempted to pick up freight and one of the following occurs:

- a. Shipper requests the pick up at another time.
- b. No answer at shipper's place of business.
- c. Shipper requests that the pickup be done at another address within the terminal service area.
- d. Access to loading area at time of pickup was restricted or unavailable.

100.008 – FUEL SURCHARGE

- All shipments will be subject to the applicable Remco fuel surcharge. The surcharge will be applied as follows: (available at www.remco.ca/downloads).
 - For shipments within the GTA or within the GMA, Fuel Surcharge will apply as follows:
 - Billable weight of up to 20,000 lbs. LTL Fuel Surcharge
 - Billable weight over 20,000 lbs. TL Fuel Surcharge
 - For all other shipments Fuel Surcharge will apply as follows:
 - Billable weight of up to 10,000 lbs. LTL Fuel Surcharge
 - Billable weight over 10,000 lbs. TL fuel Surcharge

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100.009 – APPOINTMENT DELIVERY SERVICE

- These charges will apply to all shipments with appointments in the GMA and GTA, including those booked by Remco. For appointments outside these zones please contact rates@remco.ca for the additional charges.

Remco Value Added Services

1. "Rendezvous Service Windowed Time" (RDV)

- | | | |
|----------------------------------|-----------------|-----------------|
| ○ Delivery and/or pick-up before | Before 8:01 AM | \$90.00. |
| ○ Delivery and/or pick-up before | Before 10:01 AM | \$70.00. |
| ○ Delivery and/or pick-up before | Before 12:01 PM | \$50.00. |

2. "Rendezvous Service Specific Time" (RDV)

- | | | |
|---|-----------------|------------------|
| ○ Delivery and/or pick-up before | Before 8:01 AM | \$110.00. |
| ○ Delivery and/or pick-up before | Before 10:01 AM | \$90.00. |
| ○ Delivery and/or pick-up before | Before 12:01 PM | \$70.00. |
| ○ All other appointments with a time specific delivery or pickup requirement: (i.e. afternoon appointments) | | \$40.00 |
| ○ Call before delivery | | \$20.00 |

This service will not apply to the following:

- a. Shipments to points that are serviced by an agent or interline carrier.
- b. Over weight and oversize shipments.
- c. Shipments requiring re-packaging, reworking or reload caused by inadequate or improper packaging, labeling or loading by the shipper.
- d. Shipments destined to convention/exhibition centers.
- e. Shipments containing personal effects or household effects.
- f. Shipments that require special handling equipment for delivery (ex: forklift, crane or where the consignee does not have a regular dock or receiving facility or is delayed due to special requirements of the consignee).

Note: Remco will make the delivery on a best effort basis and will not be liable for any consequential damages, costs, and/or fines as a result of shipment delay.

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100.010 – AFTER HOURS AND WEEKEND DELIVERIES.

1. Normal Business Hours are **7:00 AM to 5:00 PM**. Any request outside of these hours will incur additional after hours charges.
2. Customers requiring a pick up and/or delivery performed between **5:01 PM and 11:59 PM** will be subject to a surcharge of **\$195.00** per shipment.
3. Customers requiring a pick-up and/or delivery completed between **12:00 Midnight and 6:59 AM** will be subject to a surcharge of **\$265.00**.
4. All shipments requiring a **WEEKEND** pick-up and/or delivery between the hours of **5:01 PM Friday evening & 6:59 AM Monday morning** will be subject to a surcharge of **\$325.00** per shipment.
5. Above surcharges apply to shipments moving to, from and within the GMA and GTA.
6. These surcharges will be in addition to the regular freight charges that are applicable to the shipment.
7. For shipments to and/or from points that are outside the above mentioned zones please contact **rates@remco.ca**.

100.011 – TRADE SHOW (EXHIBITION) SHIPMENTS.

- o Pick up/delivery of shipments at a TRADE SHOW will be charged an additional **\$150.00**.
(This charge only applies to shipments performed within the hours of 8:00 AM and 5:00 PM Monday to Friday. One hour pick up or delivery time allowance. This includes any and all appointment charges). Shipments outside above mentioned days and times will be charged relative night or weekend surcharges. Refer to 100.010.

100.012 – GUARANTEED DELIVERY SERVICE

- o All Remco Services can be "**Guaranteed**" where it has been specifically requested by the customer in writing.
 - a. Charges for "**Guaranteed**" will be a **30%** premium on net freight charges, based on the concurrent pricing for the customer, subject to a **\$50.00** minimum surcharge.
 - b. This premium charge may be refunded if the shipment is not completed at the time of the day requested.

100.013 – PICK-UP AND/OR DELIVERY TIME ALLOWANCE

| <u>Load Size (Billable weight)</u> | <u>Time Allowed</u> |
|---|---|
| 1. 1 to 999 lbs | 15 minutes maximum allowable pick-up and/or delivery time |
| 2. 1,000 to 4,999 lbs | 30 minutes maximum allowable pick-up and/or delivery time |
| 3. 5,000 to 9,999 lbs | 45 minutes maximum allowable pick-up and/or delivery time |
| 4. 10,000 to 19,999 lbs | 60 minutes maximum allowable pick-up and/or delivery time |
| 5. 20,000 lbs and over | 90 minutes maximum allowable pick-up and/or delivery time |

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100.013 – PICK-UP AND/OR DELIVERY TIME ALLOWANCE - continued

- Allowances are for shipments moving within the Remco direct delivery zones within the provinces Ontario and Quebec. Charge will be **\$1.25** per minute in excess of the allowable delivery time.
- For shipments to and/or from points that are outside the direct service points in Quebec & Ontario as listed on the service guide, please contact rates@remco.ca for the additional charges.
- If the weight of the shipment is not indicated, at the sole discretion of the carrier, a minimum weight of **40 lbs** per carton will be used as an assumed weight. For pallets, a minimum weight of **800 lbs** per pallet

100.014 – HOURLY SURCHARGE

Hourly work done by either straight truck or tractor trailer will be charged at \$75.00 per hour billable in 15 minute increments.

100.015 – ADDITIONAL LABOR

1. (Loading / Unloading) – Minimum 4 hours.
 - a. Weekdays: **\$35.00** per man hour; minimum of 4 hour charge.
 - b. Saturdays: **\$52.50** per man hour; minimum of 4 hour charge.
 - c. Sundays & holidays: **\$70.00** per man hour; minimum of 4 hour charge.
2. To shrink wrap a pallet is **\$6.00** per pallet.
3. To open wooden crates, remove wood and dunnage, is **\$60.00** per crate.

100.016 – SORTATION

1. Carton shipments: **\$1.50** per carton with a minimum charge of **\$45.00** per shipment.

100.017 – ADDITIONAL EQUIPMENT & SERVICE

1. Dock plate for pick up or delivery will be charged at \$30.00.
2. Rental of protective blankets as follows:
 - a. 1 to 2 days - **\$9.00** per blanket, per day. Minimum charge of **\$27.50**.
 - b. 3 days or more - **\$6.00** per blanket, per day. Minimum charge of **\$27.50**.
3. Inside pick-up or delivery **\$45.00**.
4. For additional services such as cross dock or others please contact rates@remco.ca.
5. For any additional equipment required such as straps or others please contact rates@remco.ca.

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100.018 – RE-DELIVERY CHARGES

1. Re-delivery surcharges will be applied on all refused shipments, on both the refusal and the redelivery portions (local charges only). Secondary delivery charges are as follows:
 - a. **\$7.00** per 100 pounds with a minimum charge of **\$40.00** and a maximum of **\$150.00** per shipment.
2. Charges are calculated based on the billable weight of the shipment.
3. The above charges will apply to shipments moving within Remco's direct service points.
4. For shipments to and/or from points that are outside the direct service points in Quebec & Ontario as listed on the service guide, please contact rates@remco.ca for the additional charges.

100.019 – REDIRECT AND/OR RE-CONSIGNMENT CHARGES

1. Within the designated local terminal service area a minimum charge of **\$55.00** and redelivery charges will apply.
2. Outside the designated local terminal service area a minimum charge of **\$65.00** plus applicable line-haul charges from the original destination to the new destination will apply.
3. For shipments to and/or from points that are outside the direct service points in Quebec & Ontario as listed on the service guide, please contact rates@remco.ca for the additional charges.

100.020 – TRAILER DETENTION – (DEMURRAGE)

- o Surcharges apply when a trailer is detained by the consignor or consignee beyond the agreed loading / unloading schedule.
 - a. Dry Van Trailer: **\$75.00** per day or part thereof.
 - b. Hanging Trailer: **\$110.00** per day or part thereof.

100.021 – STORAGE

1. Palletized freight: receiving **\$10.00**, shipping **\$10.00**, storage **\$10.00** per pallet per week.
2. Carton freight: receiving **\$1.50**, shipping **\$1.50**, storage **\$1.50** per carton per week.

100.022 – TAILGATE SERVICE

1. Shipments requiring the use of a tailgate lift to either pick-up and/or deliver, will be subject to the following surcharge:
 - a. **\$15.00** per pallet with a minimum of **\$60.00** with a maximum of **\$150.00** per shipment.
 - b. This charge will be applied for all shipments moving within the Remco direct service points as outlined in the Points and Service Guide. Shipments moving to points outside of these must be "spot quoted" prior to pick-up, please contact rates@remco.ca.

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100.023 – CONGESTION SURCHARGE

- At the sole discretion of Remco, when deemed necessary and upon prior notification, a congestion surcharge may be applied to shipments in situations where Remco's ability to perform services is impeded by temporary factors such as construction or road closures etc.

100.024 – DANGEROUS GOODS

All Type Transport & Remco Forwarding Ltd. do not handle any type of product that is deemed as "Hazardous Material" or "Dangerous Goods", (HAZMAT), as described in the WHMIS (Workplace Hazardous Material Information Systems).

100.025 – RATES, BILLING & PAYMENT TERMS

1. All rates are subject to change and / or cancellation with a thirty days notice.
2. All invoice terms are net 7 days. An administrative charge of 1.5% per month (18% per year) will be charged on all overdue accounts.
3. Invoices are available electronically at no cost. All mailed paper invoices and statements will be charged \$15.00 per invoice.
4. Any issues requiring adjustments to an invoice must be submitted in writing to Remco at arqueries@remco.ca within 60 days from the date of the invoice. No adjustments or credits will be applied after 60 days.
5. For any adjustment to invoices with no fault to Remco an administration fee of \$25.00 will be charged.
6. Except as otherwise indicated, rates include one pick-up from one shipper, and one delivery to one consignee. Shipments with bills of lading consigned to the same location will be rated individually. No consolidations will be offered.
7. Requests for rate verification will be charged \$15.00 per occurrence, when customer has existing rates.
8. All spot quotes are estimates and are based on information provided at time of the request. The final price will be calculated based on actual weight and size of shipments as verified and confirmed upon arrival at Remco's dock. If an adjustment is required due to the Spot Quote number not being referenced on the shipper's bill of lading then an Administrative fee of \$25.00 will be assessed to research and perform the adjustment.

100.026 – INSURANCE: Ontario / Quebec / Eastern - Western Canada

1. For "No Declared Value" shipments, Remco's maximum liability is \$2.00 /lb (\$4.40 /kg) based on the actual weight of the goods lost or damaged, or \$10.00 per hanging garment.
2. Shipments with an expressed "Declared Value" will be charged at \$0.85 per \$100.00 or part thereof, subject to a minimum of \$3.25 per shipment.
3. **EASTERN & WESTERN CANADA** – Shipments with an expressed "Declared Value" will be subject to a charge of 1.85% of the amount shown. Shipments will be subject to a minimum charge of \$3.35 per shipment.

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100.027 – PROOF OF DELIVERY

1. PODs are obtainable on www.remco.ca free of charge.
2. A charge per document will be levied for all requested PODs, verbal and via email, if available on www.remco.ca.
3. Requests of PODs for shipments that are in excess of 60 days will be subject to a **\$25.00** charge per document.
4. Upon customer's request, PODs will be included with all invoices at a charge of **\$0.50** per freight bill.

100.028 – FREIGHT CLAIMS

1. Claims must be submitted in writing within **60** days of the shipment delivery date. Any claim submitted after **60** days will be denied.
2. Payment deductions are not to be made under any circumstances.
3. Freight claims will not be addressed until all transport charges are paid in full.
4. Remco will not be responsible for any "non-compliance" fines or charges levied by a third party. Remco & All Type Transport will not be responsible for any loss of market or any consequential damages.
5. At the sole discretion of Remco, and due to weather, traffic or any act of God, Remco may elect to temporarily cease operations.

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Value added service

100.029 - SAME DAY SERVICE

- Remco offers same day pickup and delivery service, **(SAMD)**:
 - a. This service covers any shipment picked up and delivered on the same day.
 - b. Charges for these shipments will be calculated as follows:
 - I. The higher of the freight charges or minimum of three hours billing for all GARMENT shipments.
 - II. Hourly charge based on minimum of three hours billing for general freight shipments.

Rates are:

- a. Straight Truck - **\$90.00** per hour, or part thereof, billable at **15** minutes intervals.
- b. Tractor & Trailer - **\$90.00** per hour, or part thereof, billable at **15** minutes intervals.

100.030 - GARMENT BAGS AND GOH FREIGHT

1. Cloth garment bags (sample bags) exceeding the normal size set bag, will be charged two times the applicable rate.
2. Each set of hanging garments must be covered with a poly-overwrap bag of no less than **1.5mm** thickness.
3. Remco will not be liable for loss or damage to garments if a poly-overwrap bag of lesser specifications is used.
4. Overwrap bags can be purchased through All Type / Remco. Please contact **rates@remco.ca**.
5. Individual sets must not exceed **50 lbs (23kgs), 72" (1.83m)** in length, and should not exceed **8"** in width.
6. Oversize sets will be pro-rated based on the width in excess of a standard set size and charged accordingly. The minimum charge for an oversize set is **1.5** times the applicable set rate.
7. Remco will not be liable for damages resulting from oversized sets
8. Remco will not be liable for any loss or damage to garments due to inadequate packaging. Please ensure that garments are hung on strong hangers and that the overwrap bags are securely sealed around the neck of the hangers.
9. Remco will not be responsible for any loss of market or any consequential damages.
10. Remco can provide rolling racks for purchase or rental. Please contact **rates@remco.ca** for additional information and costs.

100.031 - STORAGE CHARGES

- For GOH (Garments on hangers) – receiving **\$0.75/set**, shipping **\$0.75/set**, storage **\$1.75/set** per week.

Customer's initials: _____

WAREHOUSING
Remco

DISTRIBUTION
Rev. 6 12/03/2018

TRANSPORTATION
All Type Transport (Jerry Cohen Forwarders Ltd.)

G.O.H.

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