



TERMS & CONDITIONS

EFFECTIVE DATE: JUNE 30, 2011

1. Cloth garment bags (Sample Bags) exceeding the normal size set bag will be charged two times the applicable rate.
2. Each set of hanging garments must be covered with a poly overwrap bag of no less than 1.5mm density. Remco & All Type will not be liable for loss or damage to garments if a poly overwrap bag of lesser specifications is used. Overwrap bags can be purchased through All Type/Remco. Please contact your local office for details and prices.
3. Individual sets must not exceed 50 lbs (23kgs) or 72" (1.83m) in length and should not exceed 8" in width. Oversize sets will be pro-rated based on width in excess of standard set size and charged accordingly at the set rate. The minimum charge for an oversized set will be 1.5 times the applicable set rate. Remco & All Type will not be liable for any damages due to oversized sets.
4. Remco & All Type will not be liable for any loss or damage to garments due to poor packing. Please ensure that garments are hung on strong hangers and the overwrap bags are securely sealed around the neck of the hangers. Remco & All Type will not be responsible for any loss of market.
5. Carton shipments having a density of less than 10 lbs per cubic foot will be charged for space occupied as 10 lbs per cubic foot—at the given rate. This will apply on shipments that occupy up to 10 linear feet of trailer space. Shipments in excess of 10 linear feet of trailer space will be subject to a cube restriction of 1,000 lbs per running foot of trailer space occupied. All shipments to the province of Newfoundland & Labrador will be cubed at 15 lbs per cubic foot of space occupied.
6. All store transfer merchandise must be properly addressed. Failure to do so will result in additional charges of \$5.00 per piece that is not properly identified.

7. C.O.D.'S AND CASH COLLECT SHIPMENTS

C.O.D. shipments will be charged at 1.00% of the amount collected, with a minimum charge of \$25.00 and up to a maximum of \$250.00 (this applies to shipments destined for Ontario points O1 through O6 and Quebec points Q1 through Q7). All other destinations will be charged at 6.00% of the C.O.D. amount with a minimum charge of \$25.00.

C.O.D.'s or Cash Collect Shipments to Eastern and Western Canada, or any point not listed on our points list, will not be accepted. All freight must travel pre-paid, without exception.

8. SHIPMENTS REQUIRING APPOINTMENT DELIVERIES

All shipments requiring a specific time delivery to the consignee will have additional charges as follows:

- Before 08:00am – Additional \$85.00
- Before 09:00am – Additional \$65.00
- Before 10:00am – Additional \$45.00
- Before NOON – Additional \$30.00

Customers requiring a pick-up and/or delivery completed prior to 7:00am will be billed the \$85.00 plus an additional \$55.00 per hour or part thereof. Customers requiring a pick-up and/or delivery completed after 6:00pm will be subject to a surcharge of \$55.00 per hour, or part thereof.

Any shipments that require a specific delivery appointment after 12:00 NOON will be subject to a \$30.00 charge.

These charges will apply to shipments moving to and from the following zones: Q1, Q2, Q3 & O1, and O2.

Exceptions are made on major distribution centers (i.e. The Bay, Sears, Wal-Mart, Costco, etc). Deliveries that are requested prior to 7:00am or after 6:00pm will be subject to the applicable hourly charge, based on the equipment required.

Shipments moving to and from points in Eastern and Western Canada will be subject to the following surcharges, with no exceptions:

Pick-ups and/or deliveries between 6:00am and 11:59pm will be \$165.00

Pick-ups and/or deliveries between Midnight and 5:59am will be \$275.00

If we are requested to make a delivery appointment for a shipment, a charge of \$7.50 will be assessed. This will apply to shipments moving within our direct service guide for Ontario and Quebec. Shipments to Eastern and Western Canada that require a delivery appointment made will be subject to a charge of \$27.50.

9. WEEKEND PICK-UPS AND OR DELIVERIES

All shipments requiring a WEEKEND pick-up and/or delivery between the hours of 8:00am & 4:00pm will have the following charges applied:

Pick-up on Friday for delivery on Saturday:	\$285.00
Pick-up on Saturday for delivery on Monday:	\$285.00
Pick-up on Saturday for delivery on Sunday:	\$350.00
Pick-up on Sunday for delivery on Monday:	\$350.00

The above charges apply on shipments moving to/from and within the following zones: Q1, Q2, Q3 & O1, and O2.

These charges will be in addition to the regular freight charges that are applicable to the shipment. For shipments outside of the above service times, please contact your local Rates Department for a rate quotation.

10. PRIVATE RESIDENCE PICK-UP AND OR DELIVERY

Minimum Charge per residence -	\$35.00
	\$2.75 per cwt
Maximum Charge per residence -	\$150.00

Shipments moving to and from points in Eastern and Western Canada will be subject to the following surcharges;

Minimum Charge per residence -	\$45.00
	\$4.50 per cwt
Maximum Charge per residence -	\$195.00

These charges are calculated based on the billing weight, and are in addition to the applicable regular freight charges. These charges will also apply to shipments to and from trade shows and/or exhibitions.

11. Cities or towns not listed on the Remco & All Type Points Lists are subject to "offline" charges. Please call your local office for details.
12. If no weight is indicated, at the sole discretion of the carrier, a minimum weight of 40 lbs p/carton will be used as an assumed weight. For skids, a minimum weight of 800 lbs per skid will be used as an assumed weight.

WAREHOUSING

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G.O.H.

5203 RUE FAIRWAY, LACHINE, QUE H8T-3K8 ADM (514) 737-1900 FAX (514) 635-1047 DISP (514) 635-1077 FAX (514) 635-1048
 1 WILKINSON RD., BRAMPTON, ONT L6T 4M6 ADM (905) 455-1500 FAX (905) 455-3470 DISP (905) 455-4269 FAX (905) 455-2769
 570 CHESTER RD., DELTA, BC V3M 5V8 ADM (604) 519-9184 DISPATCH (800) 298-3212 FAX (604) 519-9186

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The maximum skid weight is 1,250 lbs. A new skid must be created for weight in excess of this limit. The maximum skid dimensions are to be 48"x40"x72

- 13. FUEL SURCHARGE** – All shipments will be subject to the applicable fuel surcharge as regulated by the F.C.A., the surcharges will be applied as follows:

L.T.L. Fuel Surcharge – To be applied on shipments with a billing weight of between 1 lb and up to, and including 21,999 lbs; up to and including 11 skids.

T.L. Fuel Surcharge – To be applied on shipments with a billing weight of 22,000 lbs and over.

The above format will apply to shipments to and from the following zones: Q1 through Q7 & O1 through O6.

For shipments moving to, from, and within Western Canada and Atlantic Canada, the fuel surcharge will be applied as follows:

L.T.L. Fuel Surcharge – To be applied on shipments with a billing weight of between 1 lb and up to, and including 9,999 lbs; up to and including 5 skids.

T.L. Fuel Surcharge – To be applied on shipments with a billing weight of 10,000 lbs and over.

For shipments of hanging garments, please speak to your Sales Rep in respect to the application of the Fuel Surcharge.

- 14.** P.O.D. requests for shipments that are in excess of 24 months old, will be subject to a nominal \$5.00 charge, when no evidence of service failure is involved.
- 15.** A "No Pick-up" charge is applied to all orders under the following circumstance: The order is placed but cancelled when our driver arrives to perform the pick-up. It is the customer's responsibility to cancel a p/u order prior to us dispatching the driver to physically pick-up the goods. A minimum charge of \$25.00 will be assessed.

16. HOURLY CHARGES

The freight must be ready when our driver arrives. Pick-ups or deliveries of your freight that are delayed will be subject to the following additional charges:

- Straight Truck - \$62.50 per hour, or part thereof
- Tractor & Trailer - \$67.50 per hour, or part thereof

PICK-UP AND / OR DELIVERY TIME ALLOWANCE

Load Size	Time Allowed
L.T.L.	20 minutes
¼ Trailer Load	30 minutes
½ Trailer Load	60 minutes
¾ Trailer Load	90 minutes
Full Trailer Load	120 minutes

*Contact your sales rep. for hanging garment load details.

Shipments moving to and from points in Eastern and Western Canada, the waiting time (detention) will be calculated as follows:

- 1 to 9,999 lbs – 30 minutes free time
- 10,000 to 19,999 lbs – 60 minutes free time
- 20,000 lbs and over – 120 minutes free time

The surcharge will be \$22.50 per quarter (¼) hour. If the shipments are being picked up or delivered on a Saturday, Sunday or Holiday then there will be a minimum billing of 4 hours applied.

17. ADDITIONAL LABOR

(Loading / Unloading) – Minimum 4 hours.

Weekdays: \$25.00 p/man, p/hr; with a min. 4hrs chargeable.

Saturdays: \$37.50 p/man, p/hr; with a min. 4hrs chargeable.

Sundays & Holidays: \$50 p/man, p/hr; with a min. 4hrs chargeable.

The charge to have a skid shrink-wrapped is: \$5.00 per skid

Shipments moving to and from points in Eastern and Western Canada will have the following surcharges applied:

Monday to Friday - \$39.50 per hour with a minimum of 4 hours billed

Saturday, Sunday & Holidays - \$54.00 per hour with a minimum of 4 hours billed.

ADDITIONAL EQUIPMENT

If Remco / All Type is required to supply a jigger (pump truck) for a pick-up and/or delivery, the additional cost assessed will be: \$25.00. If the customer requires that the jigger accompany the shipment to another service center, the customer will be responsible for the cost to return the jigger back to its original service center.

If Remco / All Type is required to supply a dock plate for a pick-up and/or delivery, the additional surcharge assessed will be: \$10.00.

If Remco / All Type is required to supply protective blankets, the rental of the blankets will be as follows:

- 1 to 2 days - \$8.00 per blanket, per day. Min. Charge of \$25.00
- 3 days or more - \$5.00 per blanket, per day. Min. Charge of \$25.00

RE-DELIVERY CHARGES – Re-delivery charges will be applied on all refused shipments, on both the refusal and the redelivery portions (Local charges only).

Shipments moving to and from points in Eastern and Western Canada will be subject to the following surcharges:

- Minimum Charge - \$56.25 per shipment
- \$5.65 Per cwt
- Maximum Charge - \$270.00 per shipment

Charges are calculated based on the billing weight of the shipments.

18. REDIRECT AND/OR RE-CONSIGNMENT CHARGES

Within the designated local terminal service area: \$10.00 Minimum Charge plus redelivery charges.

Outside the designated local terminal service area: \$10.00 Minimum Charge plus applicable line-haul charge from the original destination to the new destination.

Shipments moving to and from points in Eastern and Western Canada will have the following surcharges applied:

- Minimum Charge - \$56.25 per shipment
- \$5.65 Per cwt
- Maximum Charge - \$270.00 per shipment

Charges are calculated based on the billing weight of the shipments.

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19. Trailer Detention Without A Power Unit Attached

Dry Van Trailer: \$59.00 per day or part thereof

Hanging Trailer: \$85.00 per day or part thereof

With Power Unit Attached: A forced layover charge of \$300.00 per night.

Charges apply when the trailer is detained by the consignor or consignee beyond the agreed loading / unloading schedule.

Shipments moving to and from points in Eastern and Western Canada will have the following surcharges applied:

Dry Van trailers - \$90.00 per day or part thereof.

20. STORAGE (Contact Local Office for Details)

Skidded Freight: \$10.00 per skid, per week, plus handling fees of \$10.00 per skid in and \$10.00 per skid out; billed the 1st of each week.

Hanging Freight: \$1.50 per set, per week; billed the 1st of each week.

Shipments moving to and from points in Eastern and Western Canada will have the following surcharges applied:

Minimum Charge - \$30.00 per day

\$3.00 per cwt

Maximum Charge - \$96.00 per day

Charges calculated on the billed weight of the shipment.

21. SORTATION

LTL Shipments (0 - 9,999 lbs): \$0.68 per cwt, min \$20.00.

TL Shipments (10,000 lbs or more): \$0.68 per cwt, min \$113.00.

Shipments moving to and from points in Eastern and Western Canada will have the following surcharges applied:

Minimum Charge - \$22.50

Up to 999 lbs – 4.25 per cwt

1,000 to 1,999 lbs – 3.10 per cwt

2,000 to 4,999 lbs – 2.55 per cwt

5,000 to 9,999 lbs – 2.00 per cwt

10,000 to 19,999 lbs – 1.45 per cwt

Maximum Charge - \$180.00

Charges calculated on the billed weight of the shipment.

22. TAILGATE SERVICE

An additional charge of \$55.00 will apply for zones O1, O2 & Q1 and Q2 for tailgate service. Please call our Customer Service department for more details.

Shipments moving to and from points in Eastern and Western Canada will have the following surcharges applied:

Minimum Charge - \$45.00 per shipment

\$4.50 per cwt

Maximum Charge - \$90.00 per shipment

Charges calculated on the billed weight of the shipment.

23. DANGEROUS GOODS – All Type Transport & Remco Forwarding do not handle any type of product that is deemed as “Hazardous Material” or “Dangerous Goods” as described in the WHMIS (Workplace Hazardous Material Information Systems).

24. All rates are subject to change within thirty days notice.

25. All invoice terms are net 7 days.

26. Any issues requiring adjustments to an invoice must be submitted in writing to All Type Transport / Remco Forwarding Ltd within 60 days from the date of the invoice. No credits will be issued for any adjustment that exceeds this 60 day period.

27. Except as otherwise indicated, rates include on pick-up from one shipper and one delivery to one consignee.

28. INSURANCE : Ontario / Quebec / Eastern / Western Canada

Remco and All Type's liability covers up to \$2.00 p/lb (\$4.40 p/kg) based on the actual weight of the goods lost or damaged; or \$10.00 per hanging garment to a maximum valuation of \$5.00 p/lb.

Shipments with an expressed “Declared Value” will be charged at \$0.75 per \$100.00 value, subject to a minimum of \$2.75.

EASTERN & WESTERN CANADA – Shipments with an expressed “Declared Value” will be subject to a charge of 1.75% of the amount shown. Shipments will be subject to a minimum charge of \$2.75.

In the event of goods lost or damaged while in the possession of Remco / All Type, goods will be covered up to a maximum of \$5,000 per incident at cost value.

29. FREIGHT CLAIMS :

Intents to claim must be submitted in writing within 60 days of the shipment delivery date. Failure to do so will result in any claim being disallowed.

No deductions are to be made from Billing Invoices regardless of the reason. All claims are handled separately. Freight claims will not be addressed until the transport invoice is paid in full for that shipment, and, provided all outstanding invoices are paid, leaving only current invoices outstanding.

Remco Forwarding Ltd / All Type Transport will not be responsible for any “Non-Compliance” fines or surcharges levied.

These Terms & Conditions apply to shipments moving within both the Remco Forwarding & All Type Transport System

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